

# Kaunihera | Council

## Ngā Tāpiritanga – Mēneti | Attachments – Minutes

Attachments – Minutes of a meeting of an ordinary meeting of Matamata-Piako District Council held in the Council Chambers, 35 Kenrick Street, TE AROHA on 04 Mar 2026 at 9:00.

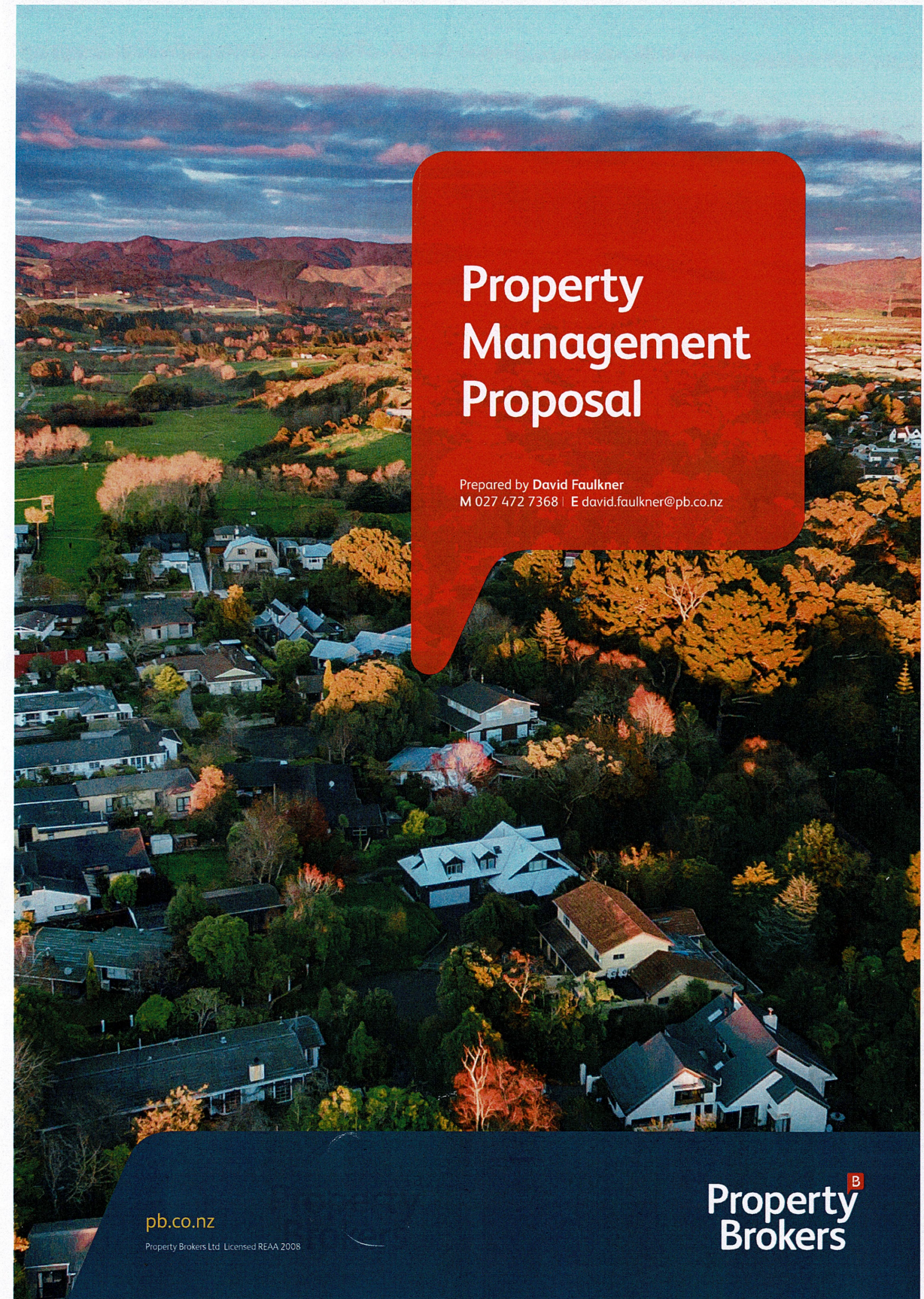
TAKE | ITEM NGĀ IHINGA | TABLE OF CONTENTS

WHĀRANGI | PAGE

<b>6.1</b>	<b>Public Forum - Management of Elderly Persons Housing and the changing legislation that may impact on Councils obligations</b>	
	Attachment A Property Brokers - Property Management Proposal - 4 March 2026 .....	2
	Attachment B Property Brokers - Partnerships with Central and Local Government - 4 March 2026.....	7
<b>7.3</b>	<b>Approval of draft Rates Remission and Postponement Policy for consultation</b>	
	Attachment A REVISED Proposed Draft Rates Remission and Postponement Policy 4 March 2026.....	14

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**Note:** *The attachments contained within this document are for consideration and should not be construed as Council policy unless and until adopted. Should Councillors require further information relating to any reports, please contact the relevant manager, Chairperson or Deputy Chairperson.*



## Property Brokers is New Zealand's third largest landlord, managing 8,500 properties nationwide across 85+ locations

Our people are local, passionate about their towns/cities, and committed to contributing to the health and well-being of their local community. We're fiercely proud to be a New Zealand-owned family business, ensuring people and profits stay local.

We have a strong focus on outstanding customer service, with a Net Promoter Score (NPS) six times higher than the national average. Our technology and focus on data-driven results, combined with our comprehensive property management service, will help maintain your capital investment and provide you with the expertise to grow and maintain your portfolio in the years ahead.



### Local knowledge, all over New Zealand:

With local expertise and a nationwide network, we're your neighbours and know what works best in every corner of New Zealand.



### Award-winning service:

Property Brokers sets the standard in property management, earning awards like the REINZ Business Development Manager of the year, Innovation Award and Large Residential Property Management Office of the Year. We were also finalists for the Sustainability award, and Large Agency of the Year in 2024.

Property Brokers have also been awarded the Canstar Blue award in 2024 and 2025 for the most satisfied customers, making us New Zealand's No.1 real estate agency for Customer Satisfaction.



### Raising the standard for thousands of properties:

Our rent guarantee means no rent arrears, guaranteed tenancy, and exceptional service - or we'll pay. With expert knowledge of the Residential Tenancies Act, we make tenancies seamless for landlords and welcoming for tenants.



## What we do

With the ever-changing rules around property management, we keep your portfolio fully compliant, navigating regulations from Healthy Homes Standards to Health & Safety. Our knowledgeable team is regularly trained in these areas to be industry leaders.

### Healthy Homes:

Property Brokers are industry leaders in assessing and managing the Healthy Homes Standards. Our property managers are trained in all five areas and evaluate the property. If this proposal is successful, our local team will manage the assessment and compliance of your current portfolio.

### Reduce Emissions, Enhance Quality:

Property Brokers is the only property management company that measures emissions. Lower emissions mean better quality houses.

### After Hours Call Centre:

Property Brokers provides a 24/7 communication channel for all tenants should anything happen after hours or over the weekend.

### Training:

Our dedicated property management training team consists of industry leaders, with all our property managers receiving at least 20 hours of unverifiable training per year. We send our team to some of the best conferences in Oceania.

You can rest assured that our property managers always have the support of their local team, management, and peers across provincial New Zealand and our Operations team based in Palmerston North.

**98%**  
Occupancy

**95+%**  
Healthy Homes compliance rate nationwide

**<2.00%**  
Vacancy Rate

**<2.00%**  
Tenant Arrears

**8,500+**  
properties under management - Aotearoa

**\$220M+**  
in rent collected, annually































































